

Electronic Acknowledgement Receipt

EFS ID:	4336777
Application Number:	09675597
International Application Number:	
Confirmation Number:	9867
Title of Invention:	System and method of using a phone to access information in a call center
First Named Inventor/Applicant Name:	Eric James
Customer Number:	24628
Filer:	James A. Scheer/Lisa Harris
Filer Authorized By:	James A. Scheer
Attorney Docket Number:	99EC036/77527
Receipt Date:	21-NOV-2008
Filing Date:	29-SEP-2000
Time Stamp:	17:45:13
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment Copy Claims/Response to Suggested Claims	p77527amendment.pdf	502279 f2d406b70381aff4571d7a04b41c49d3c02a d6ce	no	13

Warnings:

Information:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.